

# HOW TO GET IN THE ELECTRONIC



## Queue

### INSTRUCTIONS FOR A FOREIGN CARRIER



- 1 Go to the website: **echerha.gov.ua**
- 2 Click the **Get in the Queue** button
- 3 When using the service for the first time, click the **Register** button
- 4 Enter the e-mail address
- 5 Agree with the Privacy Policy
- 6 Click the **Get the code** button
- 7 In a few seconds, the confirmation code will be sent to the specified e-mail. Enter the four digits of the code in the corresponding column of registration
- 8 Enter the phone number in the format +(country code) (operator code) (subscriber number)
- 9 Create a password for further access to the system
- 10 Press the **Register** button
- 11 **CONGRATULATIONS ON REGISTERING ON THE eQUEUE WEBSITE!** 🎉

Now you need to click the **Get in the Queue** button

- 12 Select Yahodyn-Dorohusk international checkpoint and press the **Continue** button
- 13 In the Driver's Data section, select the country in the Citizenship column. Enter the following information in the corresponding fields:

Name,  
surname

series and number of the  
foreign passport

email address

phone number

If there is another driver click the **Another Driver** button and enter another driver's data  
Press the **Continue** button

- 14 Enter the following information in the corresponding fields:

country of vehicle  
registration

type and  
brand of car

freight transport  
number

trailer number  
(if applicable)

Click the **Continue** button



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- 15 Indicate the number of the customs declaration (MD-2 form). If you indicate: **I have no cargo** it is necessary to upload a photo of the technical passport
- 16 Check and confirm the data

### IMPORTANT!

If the estimated waiting time you see on the screen is less than the time you need to travel to the checkpoint, taking into account the time you need to rest, you should postpone further actions on the site. For example, you can come closer to the checkpoint and continue the procedure of registering in the electronic queue there

Continue the work: If there are no errors, click the **Get in the Queue** button

- 17 You have moved to the My Queues section of your personal account. Here you will get information about the waiting time and the estimated border crossing time.

If necessary, you may extend the waiting time by 2 hours.

To do this, you need to click the **View** button.

Next - **Extend for 2 Hours**.

This action can be done three more times after arrival at the buffer zone and verification by the State Service of Ukraine for Transport Safety representative.



We have made sure that no one violated the conditions of travel and followed the rules of the electronic queue.

**WE WISH YOU A COMFORTABLE CROSSING OF THE BORDER  
AND A SUCCESSFUL TRIP!**